

The Sarnafil Roof Assured Guarantee

“We, Sarnafil Ltd., Guarantee to the Customer that if from the date shown on the Completion Certificate the Materials are proved to be defective, we will repair, or at our option, pay the reasonable cost of repair or replacement, subject to the terms and limitations set out below.”

Guarantee Terms

This Guarantee covers Products directly supplied by Sarnafil Roof Assured set out in the Client Contract and Completion Certificate (“the Materials”).

In a mechanically fastened system the Sarnafil S327-12EL membrane and Sarnafil accessories will be guaranteed for a period of 10 years, this will be extended to 15 years for Sarnafil S327-15EL membrane and Sarnafil accessories.

In an adhered system the Sarnafil G410-12EL or G410-12ELF membrane and Sarnafil accessories will be guaranteed for a period of 10 years, this will be extended to 15 years for Sarnafil G410-15EL or G410-15ELF membrane and Sarnafil accessories.

In a ballasted, terraced or green roof system the Sarnafil G410-15EL or G410-15ELF membrane and Sarnafil accessories will be guaranteed for a period of 10 years.

Guarantee Conditions

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- 1 Sarnafil's liability to the Customer excludes consequential, economic or indirect loss of any kind. Further, Sarnafil's aggregate liability to the Customer under this Guarantee shall not exceed £15,000.
- 2 The invoice(s) in respect of the Materials has/have been paid in full.
- 3 The Materials have been installed or laid by the Registered Installer strictly in accordance with the instructions of Sarnafil.
- 4 The Materials have been used only for those purposes and in a manner which Sarnafil reasonably consider to be suitable.
- 5 Any defective Materials are reported in writing to Sarnafil as soon as the defect is, or should have been, discovered.
- 6 The Materials have been maintained with reasonable care in accordance with the maintenance requirements on the back of this Guarantee.
- 7 This Guarantee is for the sole benefit of the Customer. It may be assigned only with the written consent of Sarnafil Ltd.
- 8 The parties do not intend that any of the terms of this Guarantee shall be enforceable by virtue of the Contract (Rights of Third Parties) Act 1999 by any person not party to it.
- 9 This Guarantee shall be construed in accordance with English law and the parties hereby submit to the exclusive jurisdiction of the English courts.
- 10 For ballasted, terraced and green roofs the Customer is responsible for all investigative works and related costs for any alleged waterproofing failure until it is demonstrated that there is a fault with the Sarnafil membrane.

Signed for and on behalf of

The Home Owner

Sarnafil Ltd

Stephen Hearn, Managing Director



Maintenance of Sarnafil Roofing Systems

Maintenance of Sarnafil Products

The specific published maintenance requirements of each Sarnafil product must be followed for continuity of that product's guarantee within the system.

Product Information

The Material Safety Data Sheets (MSDS) for Sarnafil products according to 91/115 EEC can be found at:
<http://www.sarnafil.com/safety>

Cleaning

If required the membrane may be washed using a domestic detergent solution applied with a soft broom and rinsed well using fresh water. No other treatment is necessary.

Where a ballasted roof has been installed the ballast may accumulate dirt and algae growth. Commercial cleaners or fungicides may contain chemicals detrimental to Sarnafil products, their make up should be carefully checked against the appropriate Sarnafil membrane chemical compatibility chart before use. If in any doubt consult the Sarnafil Technical Services Department (Tel: 01603 748985).

Chemical Spillages

On roofs where plant is installed chemical spillage is always a possibility. In the event of such an accident the area should be well washed down with a domestic detergent solution and flushed with fresh water until all traces of the chemical have been removed from the membrane surface. If in any doubt consult the appropriate Sarnafil membrane chemical compatibility chart or contact the Sarnafil Technical Services Department.

Mastic Joints

Sarnaplast silicone mastic sealing to upstands or other details may need replacing as the joints fatigue or weather. Such work must be undertaken by a Sarnafil Roof Assured Installer, removal of all of the old mastic and the correct priming of the surfaces to receive the new Sarnaplast is essential.

Physical Damage

In common with any other roof finish, Sarnafil membranes are liable to physical damage if abused. On Sarnafil membranes however, this damage can be easily located and permanently repaired by a Sarnafil Roof Assured Installer. An up-to-date list of such contractors can be obtained from Sarnafil Ltd (we recommend that the original installing contractor should be used whenever possible to avoid split responsibility for workmanship).

Obviously it is not always possible to arrange an immediate repair by an outside agency. Under normal conditions the following first aid action will provide temporary protection until permanent repairs can be effected.

- 1 Clean off the area surrounding the damage and dry well.
- 2 Apply self adhesive tape over the damaged area.

The minimum acceptable size of Sarnafil membrane repair should be 300 mm x 300 mm with rounded corners.

NB: Under no circumstances should repairs be attempted using bitumen based products.

